## How to avail cashless facility: Planned/Emergency Hospitalization?

Approach Network hospital of Good Health TPA at the Hospital's Insurance Desk,

Fill pre-auth form & submit copy of employee ID, Patient ID proof & contact Good Health TPA.

For queries related to the policy OR process, you may contact to on below mentioned <u>"ESCALATION"</u> MATRIX"

| LEVEL   | NAME                | CONTACT/ EMAIL                         |
|---------|---------------------|--|
| LEVEL-1 | Ms. Mukta           | 9100065434/ crm.delhi@ghpltpa.com      |
| LEVEL-2 | Shri Dinesh Kandpal | 8978380887/ dinesh.kandpal@ghpltpa.com |

LEVEL-3, Shri Dhiraj Gupta, Contact No. 9100111790/ Email- dhiraj.gupta@ghpltpa.com

PRMS, 2025-26 GMC Policy No 93000025P0002044 IPD reimbursement form

Address:

Delhi Location address.

Good Health Insurance TPA Ltd D K House, T -93, 3rd floor Gautam Nagar, Near Green Park Metro Station, New Delhi- 110049

CALL CENTER 1800-102-9919/ 1860-425-3232 or e-mail on crm.delhi@ghpltpa.com IPD reimbursement form

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